



Hearing Professional
Conduct and
Complaints Body

Unwanted contact from a hearing service provider?

Ask to have your details removed

- If contact is by email, see if there is an 'unsubscribe' link.
- Ask to have your contact details removed from their marketing system.
- Say you do not want further contact from them.
 - Put it all in writing to them and keep a copy.

You can also consider contacting:

- The Office of the Australian Information Commissioner.
- Your state/territory health/disability ombudsman/commissioner.
- Your government funding agency (if any), e.g. DVA, Hearing Services Program or workcover.

If they persist

Contact the Ethics Officer for the HPCCB:

TEXT - 0475 245 635

CALL - 1300 048 828

WEB - hpccb.org.au

EMAIL - ethicsofficer@hpccb.org.au

